

RESPONSE TRANSMITTAL

Applicant : Trandal, et al.
App. No. : 10/029,509
Filed : November 1, 2001
For : METHODS AND SYSTEMS
FOR TELEPHONY CALL
COMPLETION
Examiner : Benny Quoc Tieu
Art Unit : 2642

CERTIFICATE OF MAILING

I hereby certify that this correspondence and all marked attachments are being deposited with the United States Postal Service as first-class mail in an envelope addressed to: Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-1450, on

August 25, 2004

(Date)

David N. Weiss, Reg. No. 41,371

Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

Sir:

Transmitted herewith for filing in the above-identified application are the following enclosures:

- (X) A Supplemental Information Disclosure Statement.
- (X) A PTO-1449 Form listing 1 reference with a copy enclosed.
- (X) A check in the amount of \$180 is enclosed.
- (X) Return prepaid postcard.
- (X) Please charge any additional fees, including any fees for additional extension of time, or credit overpayment to Deposit Account No. 11-1410.

David N. Weiss
Registration No. 41,371
Attorney of Record
Customer No. 20,995
(310) 551-3450



SUPPLEMENTAL INFORMATION DISCLOSURE STATEMENT

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TELEPHONY CALL COMPLETION
Examiner : Benny Quoc Tieu
Group Art Unit : 2642

Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

Dear Sir:

Enclosed is form PTO-1449 listing 1 reference which is also enclosed.

This Supplemental Information Disclosure Statement is being filed under 37 C.F.R. § 1.97(c)(2) before the mailing date of a final action and before the mailing of a Notice of Allowance. This Statement is accompanied by the fees set forth in 37 C.F.R. § 1.17(p). The Commissioner is hereby authorized to charge any additional fees which may be required or to credit any overpayment to Account No. 11-1410.

Respectfully submitted,

KNOBBE, MARTENS, OLSON & BEAR, LLP

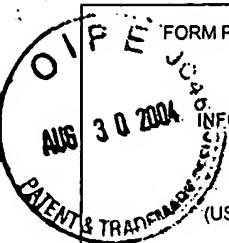
Dated: August 25, 2004

By: David N. Weiss

David N. Weiss
Registration No. 41,371
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FORM PTO-1449

U.S. DEPARTMENT OF COMMERCE
PATENT AND TRADEMARK OFFICEATTY. DOCKET NO.
CWAV.001AAPPLICATION NO.
10/029,509INFORMATION DISCLOSURE STATEMENT
BY APPLICANT

(USE SEVERAL SHEETS IF NECESSARY)

APPLICANT
Trandal, et al.FILING DATE
November 1, 2001GROUP
2642

U.S. PATENT DOCUMENTS

EXAMINER INITIAL	DOCUMENT NUMBER	DATE	NAME	CLASS	SUBCLASS	FILING DATE (IF APPROPRIATE)

FOREIGN PATENT DOCUMENTS

EXAMINER INITIAL	DOCUMENT NUMBER	DATE	COUNTRY	CLASS	SUBCLASS	TRANSLATION	
						YES	NO

EXAMINER
INITIAL

OTHER DOCUMENTS (INCLUDING AUTHOR, TITLE, DATE, PERTINENT PAGES, ETC.)

	Johnson, Dave; Article; "Now You're TALKING – voice – response systems for home offices – Product Information"; http://www.findarticles.com ; February 1999

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EXAMINER	DATE CONSIDERED
*EXAMINER: INITIAL IF CITATION CONSIDERED, WHETHER OR NOT CITATION IS IN CONFORMANCE WITH MPEP 609; DRAW LINE THROUGH CITATION IF NOT IN CONFORMANCE AND NOT CONSIDERED, INCLUDE COPY OF THIS FORM WITH NEXT COMMUNICATION TO APPLICANT.	